



Policy of Quality:

The basic principles of the Policy of Quality of VC are the following ones:

- **Quality of the product offered understood like: Colour, Size, perfectly suitable Form, Flavour and Durability to the necessities of the final consumers.**
- **Offer integral solutions to the necessities of our clients so that we obtain the total satisfaction of their expectations when having us from the first contact, like main argument to assure a maintained growth.**
- **Quality of the service like main characteristic understood like professionalism, seriousness, flexibility and quality of products and services rendered.**
- **Capacity of innovation, to advance us to the necessities of our clients.**
- **To measure and to involve to the personnel like fundamental tools to be able to give the quality expected by the clients.**
- **The existence of a formal commitment by the Management to maintain the ongoing improvement of the system and the fulfilment of all the requirements of norm ISO 9001:2000, established by the clients and legal and prescribed requirements which must be applied.**

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Manager: Tomas Roman